

COUNSELLING

Financial Support Package

The COUNSELLING financial support package is designed to lighten the financial burden on students who are in need of counselling or similar professional services. The aim of the package is to facilitate access to such services when appropriate. It is linked to the College's Access and Participation Plan.

The package is applicable to any undergraduate student of the College who

- is eligible for a UK government student loan, and
- has declared¹ to the College a Mental Health Condition, and
- has obtained approval from the Student Welfare Manager.

The COUNSELLING package includes a standard contribution towards the costs of counselling or similar professional services, with a top-up according to need. Support from COUNSELLING can only be towards costs associated with the current academic year.

Decisions on awards are made by the College's Financial Support Panel to qualifying students upon recommendation from the Student Welfare Manager, and within the following limits:

- The standard amount will be reviewed annually, and published to students prior to the start of the academic year.
- For the academic year 2025-26, the standard amount is £20 per session, for up to six sessions.
- Any top-up amount will be decided by the Financial Support Panel on a case-by-case basis, taking into account:
 - household income (if the student is in receipt of a means-tested government loan and has given permission for information to be shared with the College),
 - the nature of the counselling or professional service required.

Students who consider they may be eligible should in the first instance initiate a discussion with the Student Welfare Manager.

Following consideration by the Financial Support Panel, the student will receive a response within the normal time expectations of the College. The response will be copied to the student's personal tutor, who will support the student as necessary in accessing the relevant professional service.

Any money given is a grant, not a loan, and will be credited directly to the student's bank account as a reimbursement once proof of payment, such as a receipt, has been provided to financialsupport@moorlands.ac.uk. Direct payment to the service provider can be arranged if necessary. Receipt of support from the COUNSELLING package will have no impact on eligibility to apply for financial support under other packages.

COUNSELLING will be advertised on the College's website and on its VLE. There are no reporting requirements on recipients of support from COUNSELLING.

¹ This may be a self-declaration; it does not need to be a formal diagnosis.

Document history

10 February 2025	Approved by ELT: new document in accordance with Access and Participation Plan 2025-29
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